JOEL E. REEVES, JR.

OBJECTIVE

Chief Information Officer or upper administration role in higher education that utilizes extensive experience in higher education, information technology and excellent leadership skills.

PROFESSIONAL EXPERIENCE

2011 – Present   The University of Tennessee   Knoxville, TN
Interim Assistant Vice Chancellor and Chief Information Officer

- Interim CIO tasked with guiding Knoxville central IT unit through a strategic re-organization period.
- Chief executive for 200 person central IT staff that supported campus infrastructure, enterprise applications, help desk and client support and instructional technology.
- Implement project management organization to standardize project tracking approach across division.
- Outsourced ecommerce systems to a cloud based service and enhanced PCI compliance posture

2009 –2011   The University of Tennessee   Knoxville, TN
Associate Chief Information Officer for University-wide Administration, Office of Information Technology

- Service level manager for university-wide administration activities. OIT's point of contact for IRIS (SAP Finance and Human Resource system), ANDI (Sungard BSR development system), Banner (Sungard Banner Student Information system), and a variety of other initiatives.
- Driving force in streamlining university's technology stack, pushing the disposition of UT's IBM mainframe system.
- System-wide project director for Banner Student System implementation. Manage a variety of vendor relationships and contracts. Oversee implementation projects at three campuses, advising each on project staffing, vendor support and implementation strategy.
- Serve as Acting CIO when current CIO not available.
- Serve on all executive leadership teams of OIT.
- Selected by statewide peers for 2011 Tennessee Higher Education Information Technology Distinguished Service Award.
- OIT representative on UTK Banner Management Team.

2001 – 2009   The University of Tennessee   Knoxville, TN
Executive Director, OIT Administrative Applications and Systems Development

- Named system-wide project leader for Statewide Banner Student System implementation. Involved in major implementations at 3 UT campuses. Led vendor evaluation groups, hardware and software evaluation groups, created bid specifications for procurement of services.
- Graduate of 2007 UT Leadership Institute.
- Originally selected to lead Application area of newly reorganized IT Division, combining employees from four different offices. Provided executive leadership for 50+ employees in both Knoxville and Memphis.
- Part of executive management group for the Office of Information Technology.
- Served in leadership roles for University system's SAP implementation and Knoxville campus Student Information System upgrade.
- Facilitated initiatives to minimize use of and protect Social Security Number within UT systems.
- Served as coordinating director for UTHSC IT services.
- Member of SIS Upgrade Team which received the 2005 Chancellor's Team Excellence Award
- Member of IRIS Team which received the 2002 Chancellor's Team Excellence Award.
- Served on various campus and system level committees.
- Led in development and evaluation of multiple requests for proposals, including an AS/400 replacement, contract-programming support for Student System project, and project management system utilized by information technology division.

- 1997 – 2001   The University of Tennessee   Knoxville, TN

Senior Systems Analyst, University-wide Computing Services
- Managed programming staff for highly visible SAP implementation, including 12 full-time employees and up to 8 contractors.
- Responsible for management of legacy Financial and Payroll teams.
- Project lead and manager for University-wide division's first Oracle-based, client-server application.

1994 – 1997   The University of Tennessee   Knoxville, TN
Systems Analyst, Computing and Administrative Systems
- Team lead for Ancillary Systems group
- Lead analyst, developer and security officer on AS/400, supporting up to 17 application areas, including Student Loans, Retirement, Admissions/Prospect Recruiting, Academic Holds, Athletic Development and Research Services.

1991 – 1994   The University of Tennessee   Knoxville, TN
Senior Computer Programmer Analyst, Administrative Data Systems
- Lead programming support in area of Retirement Services. Developed complex Short Range Estimates system.
- Provided extensive support for Accounts Receivable and Student Loans.

1988 – 1991   The University of Tennessee   Knoxville, TN
Computer Programmer Analyst, Administrative Data Systems

- Provided primary application development support for Student Loan system for Knoxville, Martin and Memphis.
- Responsible for all phases of AS/400 application development lifecycle.

1986 – 1988   The University of Tennessee   Knoxville, TN
Computer Programmer, Administrative Data Systems

- Design, develop and install application modules in multiple areas.

EDUCATION

1988 - 2000   The University of Tennessee   Knoxville, TN
Master of Science, Sports Management

1982 - 1986   The University of Tennessee   Knoxville, TN
Bachelor of Science, Business Administration-Finance

PRESENTATIONS AND AWARDS

- 2011 Tennessee Higher Education Information Technology Distinguished Service Award
- 2007 UT Leadership Institute
- 2005 Chancellor's Team Excellence Award for SIS Upgrade
- 2005 Ad Astra Users Conference – 'Lessons Learned from our Ad Astra Implementation'
- 2002 Chancellor's Team Excellence Award for IRIS Implementation Team
- 1999 Tennessee Higher Education Information Technology Symposium – 'Migration from an iCOBOL application to an Oracle Client Server application'